

StripperGram Terms and Conditions - provide guidance in helping you understand StripperGram's and your obligations and responsibilities whilst using the StripperGram.

You must agree to the StripperGram Terms and Conditions carefully before deciding to register. We strongly encourage you to contact StripperGram if you have any questions. You agree to be bound by these Terms and Conditions if you decide to use features via the StripperGram App.

1. SCOPE OF STRIPPERGRAM

1.1. StripperGram provides a Website/App for customers to search for Services provided by Contractors.

1.2. Once a Contractor has accepted a booking from a customer, a contract is entered into between the customer and the Contractor.

1.3. Subject to section 7. Service Payments, upon acceptance the customer pays the Deposit Fee and Service Payment to the contractor when they arrive to perform the service(s).

1.4. The Contractor must perform the Services requested under the contract with the customer.

1.5. The Deposit Fee will be automatically paid to StripperGram upon booking. See where refundable under section 10. Cancellation Policy.

1.6. The Service Payment is to be given the contractor upon arrival unless the Service Payment is refundable under section 10. Cancellation Policy, the Service Payment is disputed under section 21. Dispute Resolution, a claim is made under section 11. Extenuating Circumstances or the Service Payment is affected by any other term of the Agreement.

1.7. Section 8. Cash Payments applies to cash payments due on site of Service.

2. ROLE OF STRIPPERGRAM

Contractor

2.1. StripperGram's role is to post your personal attributes, skills and availability on its Website/App. This will then allow customers to request your Services should you meet their requirements.

2.2. StripperGram is only an intermediary and is not your employer. Your contractual agreement is with the customer and relates to the individual or suite of Services you are contracted to provide.

Customer

2.3. StripperGram is only an intermediary. StripperGram's role and Website/App is designed to allow you to search for Contractors who meet your requirements based on considerations such as type of service being offered and the time of your event.

2.4. Contractors are not employees of StripperGram. A separate contract is entered into between you and the Contractor for the provision of Services. You will be required to provide information to the Contractor to define the scope of service between yourself and the Contractor (see [section 3.1](#) and [section 5.3](#)).

3. YOUR AGREEMENT WITH THE CUSTOMER

3.1. Although StripperGram is not a party to the agreement between the customer and the Contractor, we strongly encourage that both parties define and agree to the scope of the services to be performed. To facilitate this agreement, StripperGram already captures the following information during the booking process:

- The date of the event.
- The address at which the event will be held.
- The start time and end time of the event.
- The service payment.
- The payment method.

3.2. The customer should also define (through an additional free text box provided prior to booking) additional information to ensure that the Contractor has all the information prior to accepting the booking (see [section 5.3](#)).

4. YOUR DUTIES

Contractor

4.1. All information provided when creating an account, listing your availability, preferences and skills and engaging with customers on StripperGram must be answered honestly, accurately and completely.

4.2. Information and documents provided to StripperGram when you create your account or state your availability can be used by StripperGram in accordance with StripperGram's *Privacy Policy*.

4.3. If you cancel a confirmed Service or you have a Service cancelled by a customer it is your obligation to be aware of the cancellation policy. Refunds of money and any reimbursements will be made as per section 10. Cancellation Policy.

4.4. You will be able to leave a review of the customer upon the conclusion of the Service and this will be made available publicly to inform other Contractors of the ease of doing business with the customer.

4.5. It is your responsibility to make your own inquiries of the customer relating to the event for which the customer requires your Services. You should check the nature of the event and ensure you are comfortable with providing the Services at the event and that you consider you have the necessary experience and qualifications to provide the Services.

4.6. You are responsible for managing your availability schedule. Contractors should update their availability as soon as possible after their circumstances change. The Contractor should ensure that they allow enough time for travel between events if they have multiple bookings in a day.

4.7. In instances where there are legal requirements, such as responsible service of alcohol, it is your obligation to meet these requirements. If you cannot comply with the requirements, you should not proceed with the booking requested.

Customer

4.9. All information provided when creating an account, booking a Contractor and engaging with Contractors on StripperGram must be answered honestly, correctly and completely.

4.10. Information provided to StripperGram when you create your account or hire a Contractor can be used by StripperGram in accordance with StripperGram's *Privacy Policy*.

4.11. If you cancel a booked Contractor, it is your obligation to be aware of section 10. Cancellation Policy as refunds of money will be made under these Terms.

4.12. Contractors are required to be Government Identification verified in order to provide an increase level of assurance to customers of the site. However, it is your responsibility to negotiate the terms of the contract with the Contractor you select.

4.13. You are required to check all references and reviews and make sure that the Contractor you select is suitable for your requirements. StripperGram does not conduct its own inquiry as to any of the information supplied by Contractors when they register with StripperGram and StripperGram will not be responsible if the Contractors are unsuitable.

4.14. You will be able to leave a review of the Contractor upon the conclusion of the Service and this will be made available publicly to inform other customers of the Contractor's suitability for particular events.

5. CONTENT AND CONTENT MANAGEMENT POLICY

5.1. The purpose of this Policy is to:

- provide guidance to customers and Contractors on the most effective way to provide, display and update content in order to increase the likelihood of receiving bookings,
- ensure that both customers and Contractors understand the rules to adhere to when adding content to their profile on the StripperGram platform, and
- make customers and Contractors aware of the consequences of breaching these StripperGram Terms and Conditions.

Content Guidelines

5.2. All content should be written in clear and easily understandable English so as not to cause confusion or misinterpretation. All information should be as accurate as possible so that Users of the Website/App are not completing bookings under false pretences. The following guidelines should be adhered to when completing profiles and conversing with other Users on the site.

5.3. The content in relation to the Scope of Services should be detailed and complete. The information is entered prior to booking a Contractor. The Scope of the Services should include (but not be limited to):

- where the event is being held (residential property, hotel room, licensed facility etc.),
- transport related costs,
- the type of event (bucks party, birthday party, hens party etc.),
- the number of people attending the event,
- whether the event is primarily a gay or straight event,
- the schedule that the Contractor is expected to adhere to for the event (e.g. if multiple services are being performed by a single Contractor),
- how the Contractor is expected to behave at the event.

5.4. All photos should be of a high quality and fairly represent the current circumstances of the User.

5.5. To facilitate the booking process, StripperGram recommends that Contractors provide a general understanding of their appearance for each Service being performed in their profile photos. For example, the type of attire that will be worn for by a female user for their standard waitressing service (the exception to the rules are provided below in section 5.9). Contractors are able to provide a caption on their profile.

5.6. For those Services where additional detail is required (such as exotic dancing), Contractors must accurately describe the service that is being performed and refrain from unnecessarily exaggerating or making false claims about the Service.

5.7. Content should be reviewed and/or updated on a regular basis to accurately reflect the current circumstances of the User.

5.8. Review and feedback content should be honest and fair and as far as possible accurately reflect the experience with the other party. The ability to leave review and feedback comments should not be used to unnecessarily pressure or intimate another user of the StripperGram platform (see section 15. Misuse of Review System Policy).

Restricted Content

5.9. The following content is restricted from the Website/App:

- Language that is deemed by StripperGram to be either vulgar, offensive, racist or sexist, whether it be on a User's profile or in conversation with another user of the platform.
- Photos that are deemed to display an unacceptable level of nudity. The general rule is that males must at a minimum have underwear and females must be wearing at least a bottom and covering nipple area(s).
- Any content that offers, explicitly or implicitly, services that are outside those offered by StripperGram. In particular, those services that are deemed illegal under Australian law. If identified, these matters will be referred to the appropriate authorities.

Consequences for breach of content policy

5.10. StripperGram reserves the right to initiate the following actions based on any breaches of these Terms:

- Remove the restricted content from the profile or message history of the offending User.
- Suspend the account of the User for an indefinite period to further examine the circumstances surrounding the breach or as punishment for the breach itself.
- Cancel the registration of the User for serious or multiple breaches.

5.11. The decisions in relation to content breaches are at the discretion of StripperGram and all decisions are final. However, StripperGram will inform the User of the breach and provide them a forum to provide an explanation for the breach. If you observe content on this Website/App that you believe breaches these terms you can email us at info@strippergram.com.au.

6. DEPOSIT FEES

6.1. At the point of booking completion, the customer is liable for the Deposit Fee.

6.2. Deposit Fees are calculated as a set fee of the booked Service.

6.3. The Deposit Fee will be automatically paid to StripperGram upon booking. View the Deposit Fee refundable under section [10. Cancellation Policy](#).

6.4. StripperGram reserves the right to modify the set fees applied to the services provided as well as the payment brackets. The change will be effective 5 days after StripperGram announces the change.

6.5. The Deposit Fee payable to StripperGram is refundable, subject to section [10. Cancellation Policy](#).

7. SERVICE PAYMENT

7.1. On contractor's arrival of a booking, the customer is liable for the Service Payment.

7.2. The Service Payment is the price charged by the Contractor for the Service(s) to be performed.

7.3. The Service Payment payable to the contractor is refundable, subject to section [10. Cancellation Policy](#), the Service Payment is disputed under section [21. Dispute Resolution](#), a claim is made under section [11. Extenuating Circumstances](#) or the Service Payment is affected by any other terms of this Agreement.

8. CASH PAYMENTS

8.1. The Contractor will accept cash as payment

8.2. Note that the Deposit Fee will still be required to be paid to StripperGram by either of the other payment methods (e.g. card/paypal) and it's only the Service Payment component that will be paid in cash.

Procedure for Cash Payments

8.5. The following guidelines are recommended by StripperGram for those parties who are transacting in cash.

- The timing of the payment is to be agreed prior to the booking process being confirmed. The customer should make the Contractor aware of whether they would like to receive to cash prior to the job starting or at the end when detailing the Scope of the Service and the Contractor can make the decision to accept or reject based on this preference.
- The actual physical cash transaction should occur at the start of the job.
- The parties should be aware of the impact of the cash payment on other StripperGram Policies.

Impact on other StripperGram Policies

8.6. The following policies will be impacted by the decision to pay by cash:

- Section 10. Cancellation Policy will not apply to Service Payments. Therefore, if the customer cancels the event then the Contractor will have no recourse for recovering some or all of the Service Payment related to that booking that would normally apply under the standard StripperGram cancellation terms.
- The cancellation policy will still apply to the Deposit Fee as this is still paid by credit card.

9. AGENCY BONUS

9.1. All AGENTS will be able to make bookings through StripperGram app and incur a commission per booking worked out via an AGENT percentage-based commission.

9.2. Agents can accumulate multiple bookings as a stream of income.

9.3 Payments will be made directly to Agents pre-defined bank account after a job is completed.

Process of payment will take 1-3 business days.

10. CANCELLATION POLICY

10.1. This cancellation policy will be enforced to provide protections to both the customer and the Contractor and to incentivise both to act in good faith during transactions that take place on StripperGram. Users will be provided ample notification and opportunity to view or navigate to the cancellation policies that apply during the transaction process.

10.2. Customers and Contractors may cancel and review any penalties by viewing their bookings and actioning the 'Cancel Booking' option against a specific booking.

General Conditions

10.3. A cancellation is deemed to be official when either party actions the 'Cancel Booking' button against the booking in question (which can be found in the user's App Dashboard).

10.4. This cancellation policy may be superseded by other StripperGram Policies, as a result of extenuating circumstances or cancellations by StripperGram itself.

10.5. If there are extenuating circumstances regarding the decision to cancel then the user must refer to section 11. Extenuating Circumstances. StripperGram may decide to waive any cancellation charges due to any unavoidable circumstances.

10.6. The ability to dispute a booking will also be available for two hours after the official end date and time of the Service as per the booking in StripperGram. If the parties are not able to come to their own resolution then StripperGram can be the mediator between the parties according to section 21. Dispute Resolution.

10.7. A review can be posted to a User's profile after a cancelled booking.

10.8. This section applies in full to Service Payments and Deposit Fee payments by credit card. For Service Payments made by cash, Users should refer to section 8. Cash Payments.

Cancellation by a Customer

10.9. **More than 48 hours of booked job:** No cancellation charge. The Deposit Fee is refunded to the customer.

10.10. **Within 48 hours of booked job:** A cancellation charge that is equivalent to Deposit Fee for the booking. In practice the Deposit Fee is retained by StripperGram as the cancellation charge and the Service Payment is returned to the customer if applicable.

10.11. **Within 24hrs:** A cancellation charge that is equivalent to the Service Payment and Deposit Fee (i.e. no refund). In practice the Contractor is paid upon cancellation and the Deposit Fee is retained by StripperGram. Bookings to be completed for within 24 hours are to be paid in full.

Cancellation by a Contractor

10.12. **More than 5 days:** No cancellation charge. The Deposit Fee is refunded to the customer.

10.13. **Within 5 days:** Cancellation charge equivalent to Deposit Fee for the booking. The Deposit Fee and the Service Payment (if applicable) is returned to the customer and StripperGram will deduct the cancellation charge from the account of the Contractor.

10.14. **Within 24hrs:** Cancellation charge equivalent to the Deposit Fee. The Deposit Fee and Service Payment (if applicable) is returned to the customer and StripperGram will deduct the cancellation charge (the Deposit Fee) from the account of the Contractor.

11. EXTENUATING CIRCUMSTANCES POLICY

11.2. If StripperGram determines that a customer's or Contractor's reason for cancellation falls within section 11. Extenuating Circumstances than StripperGram may, at its sole discretion, decide to waive the cancellation term that applies to the party that executed the cancellation.

Valid reasons for cancellation

11.3. StripperGram will only consider the following extenuating circumstances:

- Any serious injury or illness that restricts the ability for a Contractor to perform their services adequately or a customer's ability to host their event on the day of the booking.
- The death of the customer or Contractor or an immediate family member of the customer or Contractor.
- A natural disaster or severe weather event that impacts the location of the event or restricts the ability of either the customer or Contractor to safely attend the event.
- Inability of the Contractor to attend the event or a customer to host the event due to travel or security restrictions that are issued after the time of booking and is still in force two hours before the booking is expected to begin.

- If a customer or Contractor receives a government mandated obligation (such as jury duty) after the time of booking that takes place at the same time as the booking.
- If there is severe damage or inability to host at the location of the event and there is limited time to find an alternate venue.
- A pandemic that is declared by a government accredited or recognised national or international authority within the area that the Service is to be performed.

How to make a claim?

11.4. In order to lodge a claim under this Extenuating Services Policy, a customer or Contractor must first cancel the booking(s) they are not able to complete in the App Dashboard, prior to the start date of the booking.

11.5. A claim must be submitted within 48 hours of the cancellation of the booking. The claim must be sent to support@strippergram.com.au and StripperGram will usually require documentation that substantiates the claim (especially those that are due to personal issues).

11.6. If a claim by a Contractor is accepted by StripperGram then it will not impose the cancellation charge on the Contractor as required under section 10. Cancellation Policy. If a claim by a customer is accepted by StripperGram then it will cancel the payment and waive any cancellation charges that would normally apply to the customer under the section 10. Cancellation Policy.

12. PAYMENT POLICY

12.1. StripperGram uses "SG Group".

12.2. SG Group's payment processing services are subject to the SG Group Agreement, which includes the SG Group Terms of Service. By agreeing to this Agreement or continuing to operate as a User on the StripperGram Website/App, you agree to be bound by the SG Group Services Agreement, as the same may be modified by SG Group from time to time. As a condition of the StripperGram Website/App enabling payment processing services through SG Group, you agree to provide StripperGram with accurate and complete personal information, and you authorise StripperGram to share it and transaction information related to your use of the payment processing services provided by SG Group.

13. THIRD PARTY SERVICES

13.1. StripperGram may allow third parties to advertise Third Party Services on its Website/App, however these services are not provided by StripperGram.

13.2. Any Third-Party Services are offered to Users based on the terms and conditions of the third party.

13.3. Third Party Services may be advertised on the StripperGram Website/App as Users may be interested in a related service that the Third-Party Contractor offers.

13.4. If a User contracts with a Third-Party Contractor, the agreement will be between the User and the Third-Party Contractor.

14. VERIFICATION

14.1. StripperGram takes the privacy of its Users of the StripperGram Website/App seriously. StripperGram also treats the safety of its Users with the same level of regard. To be able to accept or make a booking, StripperGram requires each user to be verified by either their license or passport.

Personal information

14.2. In order to be verified by our Third-Party Verification Provider we need to capture the following personal information.

- First Name
- Last Name
- Passport / Drivers Licence numbers
- Date of Birth

14.3. An identifying government identification that includes either:

- An Australian driver's license, or
- A Passport (this includes those User who have entered Australia legally with a valid International Passport).

14.4. Your personal information will be used in accordance with our Privacy Policy.

14.5 The Government Identification information will be used to perform a once off identity check to verify your account. This information is not stored in our databases as StripperGram is only concerned with whether you are verified.

14.6 By providing this information you are confirming that you are authorised to provide these details to us. You are also consenting to StripperGram using this information to carry out any identity verification.

Verifying your identity

14.7 Once administration has verified you, your StripperGram account will be set to 'Active' and you will have full access to all features and functionality within the StripperGram Website/App.

Manual verification

14.8. If you were not able to be verified electronically, you have the opportunity to email further details for manual verification. StripperGram will then be able to manually verify your documents. Further identification sources are not limited to health care and Medicare cards.

15. FEEDBACK

15.1. StripperGram offers a review system that allows to leave feedback about their experience with the Contractor(s). The provision of this service is to allow future parties to assess the suitability and reliability of Contractors on the StripperGram Website/App. Therefore, it is important that this feedback is provided in an honest and fair manner.

15.2. If StripperGram becomes aware of any feedback that does not comply with its Terms, including its terms in section 16. Misuse of Review System Policy, then it reserves the right to suspend or deactivate any User that breaches these terms.

16. MISUSE OF REVIEW SYSTEM POLICY

16.1. Reviews are a way for StripperGram customers to share their experiences with other Users of the StripperGram Website/App. Any attempt to use reviews or review responses to force a User to act or behave in a way they aren't obligated to, or are uncomfortable with, is deemed by StripperGram to be a misuse of reviews.

16.2. The situations to which this Policy applies include (but are not limited to):

- Users threatening to use reviews or ratings in an attempt to force a Contractor to perform acts which they are not willing to do or are not in line with the scope of services in the booking and/or StripperGram standards.
- Users demanding a positive review or rating, or to revise a review in exchange for a partial or full refund, or reciprocal review.
- Contractors must also not offer a free or discounted service in exchange for a customer revising an existing review.
- Any behaviour or actions which can be intimidating and/or uncomfortable for either party of the booking.

16.3. This policy does not prohibit:

- Users contacting each other with a problem prior to leaving a review.
- Either User from asking the other to leave an honest positive review or rating reflecting a positive experience.

16.4. Customers cannot edit reviews after they are published.

16.5. When posting a review, you agree to follow all StripperGram guidelines and policies, including this Misuse of Review System Policy, which StripperGram may enforce at our sole discretion. Failure to adhere to any StripperGram Policy may result in the restriction, suspension or termination of your StripperGram account.

16.6. If you believe that you have experienced a breach of this Policy, please contact us at support@strippergram.com.au.

17. LIABILITY

Contractor

17.1. You warrant that the information you provide when agreeing to provide a Service is true and accurate. In turn the customer warrants that they have been honest and transparent in the type of Service they require.

17.2. You are responsible for ensuring your safety at any booking, and for any personal injury or damage caused by you to customer or third party.

17.3. Except as otherwise provided in these Terms and Conditions or to the extent that liability cannot be limited or excluded by law, StripperGram is not be liable to you for any loss or damage howsoever caused (including loss of profit or opportunity) arising out of or in connection with your use of the Website/App or the services provided by StripperGram (including as a result of you not being able to

provide a Service or find a customer ,or the customer no longer requiring a Service, or in respect of loss, damage or injury caused by a customer or third party) whether by way of indemnity or warranty, by statute, in tort (for negligence or otherwise), in restitution or on any other basis in law or equity.

17.4. In situations where customers require a service that is different than originally contracted into, the Onus is on the Contractor to negotiate a separate contract and/or not provide the different Service. StripperGram will attempt to resolve the dispute, however will not be held liable for any damage or loss, perceived or otherwise.

17.5. You agree to defend, indemnify and hold harmless StripperGram, its subsidiaries, affiliates, licensors, employees, agents and independent contractors against any claims, damages, costs, liabilities and expenses (including, but not limited to, reasonable legal fees) arising out of or related to any claims (including claims relating to loss of or damage to property, or personal injury or death) made by third parties against StripperGram arising out of or in connection with your use of the Website/App or StripperGram's services, or you providing a Service to a customer.

customer

17.6. You warrant that the information you provide when booking the Contractor is true and accurate. In turn the Contractor warrants that they have the right to work and provide Services and hold any required licences for the work conducted within Australia.

17.7. Except as otherwise provided in these Terms and Conditions or to the extent that liability cannot be limited or excluded by law, StripperGram is not be liable to you for any loss or damage howsoever caused (including loss of profit or opportunity) arising out of or in connection with your use of the Website/App or the services provided by StripperGram (including as a result of you not being able to obtain Contractors or as a result of the Contractors not providing the Service they were contracted for by the customer, or in respect of loss, damage or injury caused by a Contractor or third party) whether by way of indemnity or warranty, by statute, in tort (for negligence or otherwise), in restitution or on any other basis in law or equity.

17.8. In situations where Contractors do not provide an adequate service, StripperGram will attempt to resolve the dispute, however will not be held liable for any damage or loss, perceived or otherwise.

17.9. You agree to defend, indemnify and hold harmless StripperGram, its subsidiaries, affiliates, licensors, employees, agents and independent contractors against any claims, damages, costs, liabilities and expenses (including, but not limited to, reasonable legal fees) arising out of or related to any claims (including claims relating to loss of or damage to property, or personal injury or death)

made by third parties against StripperGram arising out or in connection of your use of the Website/App or StripperGram's services and the engagement of Contractors.

18. PRIVACY

18.1. StripperGram's *Privacy Policy* applies to all registered users and forms part of the Agreement. Use of the StripperGram Website/App confirms that you consent to, and authorise, the collection, use and disclosure of your personal information and provided documents in accordance with StripperGram's Privacy Policy.

18.2. Third Party Contractors will provide their services based on their own privacy policy. Prior to acceptance of any service from a third party, Users must review and agree to their terms and conditions of service, including their privacy policy.

19. MODIFICATIONS TO THESE TERMS AND CONDITIONS

19.1. StripperGram may, at its own discretion, modify these Terms and Conditions or any of its policies over the course of its operations. Notification of any changes will be executed in accordance with the section *20. Notices*.

19.2. Modifications to the StripperGram Terms and Conditions or any other Policies become effective after 5 days of receiving notice from StripperGram. Actively accepting the new terms or its implicit acceptance through the use of the StripperGram Website/App within this 5-day period means that the amended terms are effectively immediately.

20. NOTICES

20.1. StripperGram will at times send notifications to one or more Users of the Website/App via their email address. The purpose of notifications may include to notify all Users of changes to StripperGram Terms and Conditions, to notify a User of the result of an extenuating service claim or to inform a User that their account has been suspended.

20.2. A notice will be deemed to have been delivered 24 hours after the email has been sent by StripperGram.

21. DISPUTE RESOLUTION

21.1. StripperGram relies on its Users to vet the quality, reliability and performance of other Users they have transacted with on the site through a review and feedback process. This peer review process provides a level of confidence that the customer or Contractor is a reputable individual that can be relied upon to transact with integrity and honesty.

21.2. However, individuals can have different expectations on how a service is to be performed and sometimes an individual may simply not remember to comply with the requirements as set out in the scope of the services that was agreed upon or does not completely understand the service requirements. StripperGram strongly recommends and encourages its Users to specifically define and agree the scope of the service prior to the service being performed (see section 5. Content and Content Management).

21.3. Customers of the StripperGram platform must keep in mind that a Contractor that is chosen by a customer on the StripperGram Website/App is an independent contractor engaged directly by the customer to perform an agreed upon service. Contractors on the StripperGram platform are not employees of StripperGram and therefore StripperGram does not provide any assurance over the quality of the service that is delivered. customers should also note that a dispute should only be raised when the service or a significant element of a service has not been performed in its entirety. The review and feedback process (see section 15. Feedback) should be used in those instances where the quality of the service is not as expected. If the service could not be completed or the event has to be cancelled due to unavoidable circumstances than see section 11. Extenuating Circumstances.

21.4. StripperGram can provide assistance in resolving disputes between a customer and a Contractor. StripperGram strongly recommends that the following steps be taken to resolve any disputes.

Stage 1. Resolve the issue with the other party directly

21.5. The easiest and cost-effective approach is to make a concerted effort to resolve the issue directly with the other party. Having an open and honest discussion about the service that was agreed upon and the service that was actually performed will increase the likelihood of reaching a mutual agreement. It will also negate the need to escalate the issue further.

21.6. StripperGram can provide assistance if the agreement involves a transfer of a payment from one party to another.

Stage 2. Involve StripperGram as a mediator

21.7. If the parties are not able to reach a mutual agreement, then StripperGram can provide assistance as a mediator. StripperGram's decision will take into consideration the evidence supplied by both parties along with any private messages conducted between the two parties on the StripperGram Website/App.

21.8. The dispute process with StripperGram as the mediator can be initiated by emailing StripperGram at support@strippergram.com.au.

Stage 3. Third Party Arbitration

21.9. If the outcome recommended by StripperGram through the mediation process is not accepted by both parties, then the parties can choose to take their dispute to a Third Party Arbitration Service. The parties need to be aware that the costs associated with arbitration could be a significant portion of the value of the task and therefore it is in the best interest of either party to reach an agreement before this stage.

22. TERMINATION

22.1. If you breach any term of the StripperGram Agreement, we maintain the right to terminate the Agreement and deactivate your account immediately upon giving you notice.

23. GENERAL

23.1. This Agreement is governed by the laws of Victoria and the parties submit to the exclusive jurisdiction of the courts of Victoria.

23.2. Terms which are unenforceable in these StripperGram Terms and Conditions and incorporated Policies may be severed to allow the continued operation of the Terms and Conditions.

STRIPPERGRAM GLOSSARY

'customer' means a User that accepts services offered by Contractors.

'Government Identification' is a government document that verifies the identity of a User.

'StripperGram' 'we' 'us' 'our' means StripperGram Pty Ltd ACN 631 269 782.

'StripperGram Website/App' means the StripperGram Website/App at www.StripperGram.com.au.

'Policies' means the policies posted by StripperGram on the StripperGram Website/App, including but not limited to the Privacy Policy.

'Scope of Services' are the agreed contract terms between the customer and the Contractor for which the Services will be performed.

'Services' means the services to be rendered as described by the Contractor, including any variations or amendments agreed before or subsequent to the creation of a contract. 'Services Contract' means the separate contract which is formed between a customer and a Contractor for Services.

'Deposit Fee' means the booking fee payable to StripperGram by customers.

'Service Payment' means the payment by the customer at the quoted price for Services by the Contractor.

'Contractor' means a User who provides Services to customers.

'Terms and Conditions' means these terms and conditions as modified from time to time under section 19. Modifications to these Terms and Conditions, and includes the Policies.

'Third Party Services' means a service advertised by a third party (not being StripperGram or a User) on the Website/App.

'Third Party Arbitration Service' means a third-party dispute resolution service provider used to resolve any disputes between Users.

'User' means the person who has signed up to use the Website/App, whether as a customer or Contractor, or both.

'User Agreement' or 'Agreement' means the agreement between StripperGram and a User constituted by the most updated version of the Terms and Conditions.

'Website/App' means the Website/App at www.StripperGram.com.au.

RULES OF INTERPRETATION

The following interpretations must be applied in understanding these StripperGram Terms and Conditions and all Policies, except where the context otherwise requires:

- a reference to \$ indicates Australian currency unless otherwise stated,
- headings are for convenience only and do not affect the interpretation of the Agreement,
- words in the singular includes the plural and vice versa,
- 'includes', and similar words, means includes without limitation,
- a reference to a document includes the document as modified, supplemented or replaced from time to time,
- a reference to a statute, code or other law includes regulations and other instruments under it and consolidations, amendments, re-enactments or replacements of any of them,
- a reference to a person includes a natural person, joint venture, partnership, body corporate, association, a government or local authority or agency or other legal entity,
- a reference to a party includes the party's legal personal representatives, successors, assigns and persons substituted by novation,
- any agreement, representation, warranty or indemnity in favour of two or more parties (including where two or more persons are included in the same defined term) is for the benefit of them jointly and severally, and
- a clause in the StripperGram Agreement shall not be interpreted to the disadvantage of a party merely because that party drafted the clause or would otherwise benefit from it.

If you have any questions than please [Contact Us](#). To understand what StripperGram does and how we protect your personal information make sure to also check out the StripperGram [Privacy Policy](#).